

Testvale Surgery

Patient Feedback

01 July 2017 - 30 September 2017

19 patients left us feedback.

100%

patients likely to
recommend us

0%

patients unlikely to
recommend us

(0% didn't answer or gave a neutral response)

Spread of responses

Online	0	
Paper	19	
App	0	
Other	0	

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?

Extremely likely	18	
Likely	1	
Neither likely nor unlikely	0	
Unlikely	0	
Extremely unlikely	0	
Don't know	0	
Not answered	0	

In what way(s) could we improve the service we provide?

The staff and doctors and nurses are really friendly and helpful and I have been at this doctors for many years.
Get some magazines back. A file on rabies or malaria is b***** boring and as germ giving as any woman's weekly!!

None

We have a really good GP. Excellent support.

Could not beat them.

Check in machine registered my arrival but my doctor was not available and it didn't let me know my appointment had been changed.

Don't much like everything going computerised

Everything is good!

Saw Dr Threlfall for the first time today. Really felt well & confident by the consultation.